

Domestic and family violence report

Residential Tenancies and Rooming Accommodation Act 2008 (s308B and s381B)

Residential Tenancies and Rooming Accommodation Regulation 2009 (s25A)



This report can be completed and signed by an authorised professional to support that you are experiencing domestic and family violence. Persons considered as authorised professionals (referred to as 'entities' under the *Residential Tenancies and Rooming Accommodation Regulation 2009* section 25A) are outlined on page 2 of this report.

This report is relevant evidence a tenant/resident can provide to their agent, lessor or manager/provider to end their interest in a residential tenancy/rooming accommodation agreement early on grounds of experiencing domestic and family violence.

A tenant/resident can choose to either show OR give a copy of this completed report to their agent, lessor or manager/provider.

1 Tenant/Resident Information

Given name/s		Surname (Family name)	
Address of rental property (if rooming accommodation, include room number)			
		Suburb	Postcode
Contact number		Email	

2 Authorised professional information (see page 2 of this report for persons considered as authorised professionals)

Name of authorised professional

Occupation/position

Business address

	Postcode	
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Agency name or stamp (if applicable)

3 Declaration from authorised professional

By signing below, I declare:

I am an authorised professional who has assessed the tenant/resident and their circumstances, and make my determination that they are experiencing domestic and family violence based on the accepted standards of my profession, relevant knowledge and professional judgement.

Name

Signature

Date

Show or give a copy of this form to the agent, lessor or manager/provider and keep a copy for your records.

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Guide for tenants/residents experiencing domestic and family violence

- Request an authorised professional to complete this form (see below for persons considered as authorised professionals)
- Complete the [Notice ending tenancy interest \(domestic and family violence\) \(Form 20\)](#) for tenants or the [Notice ending residency interest \(domestic and family violence\) \(Form R20\)](#) for residents
- You can choose to either show or give a copy of this report to your agent, lessor or manager/provider.

For authorised professionals completing this report

The meaning of domestic violence is referred to in the [Domestic and Family Violence Protection Act 2012](#).

An authorised professional refers to any of the following entities who may complete this report as prescribed by the *Residential Tenancies and Rooming Accommodation Regulation 2009*:

- a) a health practitioner, meaning a person registered under the Health Practitioner Regulation National Law to practise, other than as a student, in any of the following health professions –
 - Aboriginal and Torres Strait Islander health practice;
 - medical;
 - midwifery;
 - nursing;
 - occupational therapy;
 - psychology.
- b) a person who is eligible for membership of the Australian Association of Social Workers;
- c) a refuge or crisis worker;
- d) a domestic and family violence support worker or case manager;
- e) an Aboriginal and Torres Strait Islander medical service;
- f) a solicitor.

If you are not one of the above persons, you cannot complete this report.

Guidelines for agents, lessors and manager/providers

It is critical to maintain the privacy of a tenant/resident who is experiencing domestic and family violence to ensure their safety.

- Do not take a copy of this form unless the tenant/resident agrees, or provides you with a copy.
- If the tenant/resident gives you a copy of this form, you must ensure this and other domestic and family violence information is kept in a secure manner.
- You must not disclose information about the tenant/resident's domestic and family violence experience to anyone unless in specific permitted circumstances (outlined in the *Residential Tenancies and Rooming Accommodation Act 2008* section 308I/381I). Penalties apply if you do not follow these requirements.
- You must not provide any information about the vacating tenant/resident to any remaining/other tenants/residents **until a minimum of 7 days after the vacating tenant/resident's interest in the tenancy ends**. After this time period, information given should be limited to that in the *Continuing interest notice*.
- Remaining tenants/residents for the same residential tenancy/rooming accommodation agreement may not be the person/s allegedly using violence. However, it is important that the vacating tenant/resident should only be contacted using updated details they have provided.
- Contact details provided by the vacating tenant/resident should not be passed on to anyone else, unless required by law to do so.

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For help or support for domestic and family violence issues, please contact:

- Emergency Response – 000 / triple zero (24 hours a day, 7 days a week) Call for police, ambulance or fire services if you are in imminent danger or been harmed or involved in a violent incident
- DVConnect Womensline – 1800 811 811 (24 hours a day, 7 days a week) Assists women and their children obtain safe refuge accommodation, counselling and referral to other support services
- DVConnect Mensline – 1800 600 636 (9am to 12 midnight, 7 days a week) Provides counselling, information and referral to men affected by domestic and family violence. Assists men experiencing domestic and family violence and men looking for help to stop their abusive behaviour
- Sexual Assault Helpline – 1800 010 120 (7.30am to 11.30pm, 7 days a week) Provides counselling, information and referral to people who have experienced sexual assault
- 1800 RESPECT – 1800 737 732 (24 hours a day, 7 days a week) National service providing crisis and trauma counselling to people affected by domestic, family and sexual violence
- Lifeline – 13 11 14 (24 hours a day, 7 days a week) National service providing access to crisis support and suicide prevention services
- Elder Abuse Helpline – 1300 651 192 (9am to 5pm, Monday to Friday) Provides information and support to older people who experience elder abuse
- Policelink – 131 444 (24 hours a day, 7 days a week) Can be used to report crimes or if you feel threatened or in danger



Other languages: You can access a free interpreter service by calling the RTA on 1300 366 311 (Monday to Friday, 8:30am to 5:00pm).