

COVID-19 Regulations



STEP 1
Are you COVID-19 impacted?

STEP 2
Try to reach an agreement
View how-to guides for tenants and owners

rta.qld.gov.au/Forms-and-publications/Forms/Forms-for-general-tenancies



STEP 3
Check you are eligible for conciliation
Complete online eligibility checklist

STEP 4
Apply for conciliation
It's fastest and easiest to apply online at rta.qld.gov.au

STEP 5
Prepare for conciliation

STEP 6
At conciliation
If agreement is reached complete Form 18d, e or f)

QCAT

STEP 7
Apply to QCAT if a resolution isn't reached
qcat.qld.gov.au