

Queensland has renting rules that may be different from other places you have lived.

You have rights and responsibilities when renting. Know what they are and avoid problems.

# **Know the rules**

# The RTA is here to help

The Residential Tenancies Authority (RTA) is the government agency which oversees renting laws in Queensland. We provide assistance and information to tenants, landlords and real estate agents.

### Problems when renting

If you and your landlord can't agree about how to solve a renting problem, we are here to help you find a solution.

The RTA offers a free dispute resolution service.

Call us on 1300 366 311 to find out how we can help.

# Get more renting information

Visit our website **rta.qld.gov.au** for detailed information about renting in Queensland.

Call us on 1300 366 311. Get the answers to your renting questions. We are open Monday to Friday from 8.30am to 5pm.



### Speak your language

The Translating and Interpreting Service (TIS) is provided free of charge through the RTA. Ask us for help getting a translator when you call, or ring TIS directly on 131 450.

This information is for general guidance only. It is not legal advice. The RTA cannot quarantee the accuracy or completeness of the information provided. For more information refer to Residential Tenancies and Rooming Accommodation Act 2008.



### Some general renting rules

#### Tenants:

- Pay rent on time
- Keep the place clean, tidy and undamaged
- Keep to the terms of your tenancy agreement
- Respect your neighbours' right to peace and quiet

#### Landlords:

- Respect tenants' privacy and comply with entry requirements
- Carry out repairs and maintenance
- Meet all health and safety laws
- Lodge bond with the RTA





